

14th July 2025

Dear Parents and Carers,

**Re: Change of Lunchtime Catering Provider**

This letter is to inform you about an upcoming change in our school's catering provider. After a thorough review of our current catering services, our Trust (Diocese of Worcester Multi-Academy) have decided to partner with Black Pepper to provide meals for our pupils, from September 2025.

Black Pepper has years of experience cooking quality food which children love. They are a family-owned business based in Malvern. Black Pepper will be taking over the operation of the school kitchen and, in accordance with TUPE regulations, our current catering staff will be transferring to the new provider.

**How to register:**

- Please find enclosed a PowerPoint presentation with a step-by-step guide on how to register on the Black Pepper Lunches portal.
- For now, all you need to do is complete the registration process as shown in the presentation.

**Ordering your meals:**

- From **20th July 2025**, families will be able to log in and order meal choices for September 2025.
- The new menu will be available to help you make your selections.
- When ordering, please ensure you select both a main meal option and a dessert for each day.
- Meals must be ordered by Midnight for the following day. Initially meals will be prepared off-site in a local kitchen.

**For families entitled to universal infant free school meals or free school meals:**

- Meals will continue to be provided as usual, and you do not need to pay. Please register and choose your child's options yourself.
- During the initial roll-out, school staff will order sufficient food to provide each child entitled to, with a dinner. We will then support families experiencing difficulties to transition onto the new ordering system during the first half term.

If you do not have internet access, or need help registering, please contact the school office and we will be happy to assist you. The menu for September 2025 is attached for your reference. Thank you for your support as we transition to Black Pepper Lunches. We are confident that this change will offer an enjoyable variety of healthy meal options for all our pupils.

Kind regards,

*EMMA ROSE*

Mrs Emma Rose  
Headteacher